

## Privacy Policy of TRINA BIOREACTIVES AG

What is General Data Protection Regulation (GDPR)?

The GDPR is the new European regulation for the protection of personal data. The GDPR contains regulations that govern the processing of personal data by companies and public authorities.

Further information can be found on the official website of the Swiss Federal Data Protection and Information Commissioner (EDÖB): <a href="https://www.edoeb.admin.ch/edoeb/en/home.html">https://www.edoeb.admin.ch/edoeb/en/home.html</a>

This privacy policy of TRINA BIOREACTIVES AG provides information on how the company (hereinafter "we") handles data that is processed when using our websites (hereinafter "our websites").

With regard to our websites, we are responsible for the processing of your personal data and for ensuring that the data processing complies with applicable law. We comply with the applicable data protection regulations.

"Personal data" is all information about personal data of a certain person (hereinafter "your data"). Processing" means any handling of your data, in particular the collection, storage, administration, use, transmission, disclosure or deletion of your data.

Third party websites that can be accessed via our websites are not subject to this privacy policy. We assume no responsibility for the observance of data protection by third party websites.

## Scope and purpose of processing Personal data

#### Visiting our websites

When you visit our websites, server technology collects general technical visit information. This includes the IP address of the device from which the visit takes place, information on the type of browser, Internet service provider and operating system, which landing pages were called up as well as the reference and exit pages, the time and duration of the visit.

This information enables the use of our websites. It serves to ensure the security and stability of our websites. The processing serves to optimize our Internet offer and for internal statistical purposes.

An identification does not take place thereby. There is also no connection between the automatically collected information and the personal data stored by us.

#### Use of the contact form

Your registration may be required for services, access-protected areas or for processing inquiries. The entry of certain personal data is required. Depending on the context, this concerns information such as: Your e-mail address, password, first and last name, company, address, phone number. You can also voluntarily submit further personal data to us.

### Direct marketing and online advertising

With your registration or order on our websites we can use your personal data for personalized advertising measures. This applies to advertising by e-mail, such as e-mails with general information or advertising character, newsletters, contact by phone, mail, fax or text messages as well as all landing pages of our websites. A newsletter sent to your e-mail address can also be used for our own information and advertising purposes. You can cancel the newsletter at any time.

## Transfer of data to third parties

We are entitled to commission third parties with the technical processing. These third parties may be given access to your personal data or usage data, but only to the extent necessary to complete the tasks.

For order processing, we may pass on the necessary data to transport companies, banks and other service providers. These service providers use your data exclusively for order processing and not for any other purposes.

Beyond that we do not pass on your data to third parties. We do not sell, rent or make available the personal data you provide us with.

## Transfer of personal data abroad

We may also transfer your personal data to third companies (commissioned service providers) abroad, if this is appropriate.

## Right to information, correction, deletion or complaint

You have the right to assert your data protection rights and to request information about what personal data about you is processed by us. You can have your personal data blocked, corrected or deleted with a written notification and corresponding proof of your identity to the following address: trina@trinabio.com

Please note that even after your request to block or delete your personal data, we must retain it within the scope of our legal retention obligations. Your data will then be blocked.

## **Data security**

We take the company's internal data protection very seriously. Our employees and the service companies commissioned by us have been obligated by us to maintain secrecy and to comply with data protection regulations.

#### Cookies

Cookies are information files that your web browser automatically stores on your computer's hard drive when you visit our websites. Cookies help to make your visit to our websites easier and faster. Cookies do not transmit any personal user data to us.

# Tracking and analysis tools

Furthermore, the use of our websites is measured and evaluated by means of various technical systems from third parties, such as Google Analytics. The most frequently used analysis tool is Google Analytics, a service provided by Google Inc. IP addresses are anonymized so that no assignment is possible. The IP address transmitted by your browser in the context of Google Analytics is not merged with other data from Google.

You can object to the collection and processing of this data by Google Analytics by setting an optout cookie, which prevents the future collection of your data when you visit this website. You can find this under:

https://tools.google.com/dlpage/gaoptout?hl=en https://tools.google.com/dlpage/gaoptout?hl=de

### Plug-ins and other integration of third party offers

Our websites can be networked with functions and systems of third parties, for example by integrating plug-ins of social networks of third parties such as Facebook, Google Plus or Twitter.

We have no control over the use of personal data collected by third parties and accept no responsibility or liability. We refer to the detailed information on third party networks.

#### **Contact person**

If you have any questions about data protection on our websites, would like to request information or request the deletion of your data, please contact our contact person for data protection law by sending an e-mail to trina@trinabio.com.

The contact details of our data protection officer:

TRINA BIOREACTIVES AG, Datenschutzbeauftragter, Grabenstrasse 8, CH 8606 Naenikon, Switzerland

# Up-to-dateness and changes of the privacy policy

The further development of our websites or the implementation of new technologies may make it necessary to amend this privacy policy. You can view the current data protection regulations at any time on our websites. The original privacy policy is in German language.

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