

Trina Bioreactives AG - Quality Policy

Trina Bioreactives AG is committed to the delivery of safe and effective products to its customers. Therefore data integrity is a fundamental element of our company's purpose and mission. To meet this commitment TRINA BIOREACTIVES maintains a quality-focused culture to ensure the highest priority is placed on data integrity, traceability, the safety, reliability of products, safety of consumers, the quality of data guiding regulatory standards and interactions with our interested parties. Trina Bioreactives management are committed to maintain a quality culture with a quality system and quality processes and objectives in place to drive quality-focused decisions based on what is best for high quality products and customers. Each member of Trina Bioreactives AG is ensuring high product quality and data integrity.

Trina Bioreactives AG is committed to these Quality Objectives:

- Trina Bioreactives AG is in compliance with applicable quality regulations, codes and standards.
- Departments leaders ensure that processes and procedures are in place that directly affects the quality of products and data integrity.
- All Trina Bioreactives AG employees have the adequate training, education, skills and experience to conduct their work competently and in accordance with regulations and Trina quality policies.
- Records, data integrity, documentation and data management are in accordance with applicable regulations. Instructions for product integrity and customer safety are in place.
- There is an effective oversight of any TRINA site carrying out work on behalf of Trina Bioreactives AG





Customer Quality is ensured by our Management and their effectiveness by living and practicing the following statements:

- On time delivery of products and services that exceed our customers' expectations at all levels, present and future.
- Committed to continuous improvement in all business processes.
- Maintain a robust supplier control and development to insure conformance to all TRINA BIOREACTIVES quality requirements.
- To avoid defects by prevention, robust production process and robust product design. We are committed to strive for zero defect philosophy.
- Involve all of our employees in continuous improvement and provide them with proper training and tools.

The Top Management shall provide:

- The evidence of its commitment to the development and implementation of the quality management system and maintenance of its effectiveness.
- The proper functioning of the QM systems being reviewed by the QM management through internal audits and periodic reports on the results.
- The full implementation of the TRINA BIOREACTIVES quality initiative serves as a primary method of enhancing the value to their stakeholders to assure their continued support on the highly competitive automotive marketplace.
- The goal of our business operations are good governance and sustainable handling of resources and environment by simultaneous complying legal foundations. Thereby the needs of our existing society and future generations should be accommodated.

Nänikon, 01.07.2020

Dr. Nathatie Trabesinger Responsible Person

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